

GET INVOLVED

Member companies are the backbone of our Industry and we are uniquely positioned to help their growth.

As a Member of MCCA you can:

- Get involved and have a voice by joining a committee
- Have a voice on Membership issues
- Provide input on long term issues and strategic vision
- Promote and celebrate the Industry as one offering rewarding careers
- Attend networking opportunities with industry professionals
- Advocate for policy development at a Regional, Provincial and National level
- Provide solutions for long term sustainability, and much more

Remember, every company has a customer service component to their business. Level up your in house departments or provide your students and staff with essential skills they need to stay current.

MCCA - WORKING FOR A STRONGER AND MORE SUCCESSFUL CUSTOMER CONTACT SERVICE INDUSTRY.

Become a MEMBER and join our ever-expanding network committed to delivering the best customer experience. We are the heart of the Customer Service and CX community; a community that is designed to be collaborative, sharing knowledge and inspiring minds to deliver customer service excellence.

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For more information contact the
MCCA team at events@mcca.mb.ca.



BENEFITS

Access to complimentary member events
(AGM, Conferences and much more)

Employee recognition strategies through MECCA - no charge to enter any organization award and recognize 2 team members at no charge

One Lunch and Learn training session per annum - complimentary

“Right Fit” evaluation tool for new hires - complimentary

Training Solutions: discounted pricing for Members

Industry certification through Certificate in Applied Management program in partnership with University of Manitoba

Access to Industry reports and white papers

Networking opportunities

Sharing of Best Practices

Customer Service Week - recognize your front line agents

Complimentary postings to our Job Board

Advertise on our website and social media platforms - complimentary for full partners

Collaborate with MCCA Team

Participate on MCCA Committees

and many more

All MCCA products and services are designed to support continuous improvement. Whether you are attending an intimate round-table event for 10 people, an annual conference with 200 people or logging in to a webinar, there are opportunities to experience alternative methodologies, learn with others, and take away ideas to accelerate progress in your own organization.

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FIND YOUR PLACE HERE



MANITOBA CUSTOMER CONTACT

**CONTRIBUTING
36,000+ JOBS AND
A \$3 BILLION GDP
TO THE MANITOBA
ECONOMY
ANNUALLY.**

WORKING FOR A STRONGER
AND MORE SUCCESSFUL
CUSTOMER CONTACT
INDUSTRY

We connect and support Industry leaders from all sectors who have a passion for improvement in customer experience.

Start the conversation today!

Just ask events@mcca.mb.ca.

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